

June 17, 2011

Shamrock Heating and Cooling
372 Prairie River Road
Bronson, MI 49028

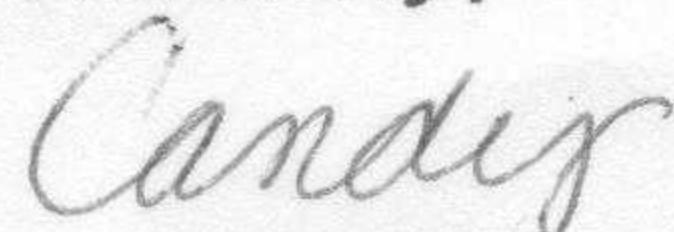
Dear Ken,

I just wanted to send a note to tell you of the fabulous results that I have experienced since you replaced my nearly forty year old furnace. When I contacted you regarding a new heating system, I was paying \$175.00 per month on the budget plan offered by Michigan Gas Utilities. After the first year with my new furnace, MGU notified me that my newly calculated budget would be \$93.00 per month. Needless to say, I was delighted! After the second year, I received a bill for \$37.00. When I called MGU to inquire what the bill was for, they informed me that I had over payed so much at \$93.00 per month the previous year that my budget payment for this year is only \$37.00 per month!

I have learned the hard way that just because an old furnace still runs doesn't mean that keeping it is a wise financial decision!

Thanks for your help in getting my heating costs under control!

Sincerely,



Candy McClaid